VRH **ANNUAL REPORT** 2016















2015 | AT A GLANCE

Palliative Care | Two new patient rooms designed to provide home comforts for patients facing chronic illnesses were added, which include scent diffusers, soft lighting and linens. See our Service Spotlight on page 9.

Urgent Care Our new Urgent Care wing opened in September, providing an alternative to the emergency department for patients with minor injuries and illnesses.

Fundraisers | The Annie Alcorn Memorial Golf Tournament and the Valley Regional Golf Classic, combined with our other fundraisers, provided essential support for the operation of our hospital and clinics.



We dedicate this annual report to the Sullivan County military men and women, and their families, who are serving or who have served our country.



As you will note, our financial performance was far below expectations. A reduction in reimbursement rates, loss of certain services and a shortage of physicians to meet the growing demand for primary care drove the financial landscape. However, the Board of Trustees, medical staff and management team are very focused on immediate improvement. External advisors assure us that we run a very lean and efficient organization, and that the key to our financial health is improving our market share.

Delivering quality care when you need it is critical to meeting this objective. Read here about our patient satisfaction scores, and how our quality of care compares to other NH providers. Note the opening of our new Urgent Care Center, and recruitment of new physicians. Learn about our growing partnership with Dartmouth-Hitchcock to bring cardiology, urology, general surgery and women's health (OB/GYN) from our nearby, world class, academic medical center to you... right here in your back yard. There is much to celebrate, and the future is bright.

We are **your** community healthcare provider. We will continue to evolve to meet your needs, improving quality of care and providing greater access to the healthcare you need. Thank you for your support and we look forward to moving ahead together in 2016.

As always, please contact us with your comments and questions.

Respectfully,

Charlene Lovett
Chair
Board of Trustees

Peter J. Wright, FACHE
President and Chief
Executive Officer





Our Mission

To foster optimal and sustainable population health.

Our Vision

Valley Regional Healthcare will provide compassionate, affordable, evidence-based, high quality care in partnership with the community.



VRH

60%

40%

20%

0%

Our Dedicated Employees

35 YEARS

Donna Lemay Diane Lemay

25 YEARS

Valerie Davidson Nancy O'Sullivan Nancy Zekos

20 YEARS Melissa Ayotte

15 YEARS

Carol Bean Lynn Becker Mark Bergeron

Kimberly Birney Janet Carroll Mary Craig Karen Davis

Laura Dussault Annette Iacono Beverly Ladeau Jennifer Lessard Paula Miller Amber Mitchell Donna Putnam Wendy Rasmussen

Tracey Rivard

Alan Rogers

10 YEARS

Jack Alexander Lisa Fellows Ceceila Ferland Sandra Lacroix Denise Lecaroz Jennifer Martin Gwen Sheehan Ann Stetson Sally Stocker Carol Varnum Nancy Welnak Sylvia Willard

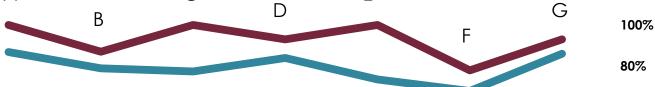
5 YEARS

Patti Barnes Stacy Bathrick Kristina Cox Heather Davis Jeffery Hanissian Sindie Hurd David Kinson Sherry Lee Jeanne McBride Mary Porter Amanda Rochon Rhumdoul Rom Michael Saracino Laura Schmidt Elaine Silverman Terri Smith Brittany Spencer-Lyon Cindy Stevens Katherine Stewart Rebecca Stockwell Christina Thatcher Aaron Waters

THANK YOU!

Quality and Patient Satisfaction





- A Did doctors treat you with respect & courtesy?
- Did nurses communicate well?
- Before giving new medicines, did staff explain what it was for?
- Was your family allowed to visit per your permission?
- Confidence ad trust in nursing staff.
- Did you receive help when requested?
- G Before discharge, were you given recovery instructions?





What's important to our community?

Overview

Valley Regional contracted with an independent contractor, Community Health Institute, to conduct surveys and discussion groups with members of the communities we serve.

The Community Needs Assessment was an effort to understand the health-related needs of the community, and to plan programs and services that address those needs. The purpose of the survey was to get input on health issues that matter to the community, as well as thoughts and perceptions about the health of the community from different perspectives.

Participants were divided into two groups:

Community Respondents | **500 people** Key Stakeholders | **33 people** includes public officials

Shared Interests

Increased access to biking/walking trails and pathways was the highest interest among those polled aged 18-64, and public transportation was the top interest of those aged 65 and older.

Access to Services

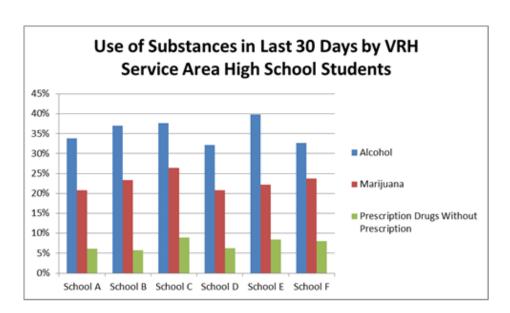
- Inability to pay out-of-pocket expenses were identified as a major barrier to accessing primary care services and adult dental care.
- Lack of transportation and lack of insurance were top barriers; more than 60% of respondents who had difficulty receiving services said they had no dental insurance.
- Long wait times and confusion about navigating the healthcare system were concerns for both key stakeholders and community respondents; 56% of respondents who had difficulty receiving mental health care also reported the wait time to get an appointment was too long.

Community Respondents

Top 5 most pressing issues identified:

- 1. Cost of prescription drugs
- 2. Alcohol and drug misuse
- 3. Access to enough, affordable health insurance
- 4. Heroin and misuse of pain medications
- 5. Access to mental health care





Concerns By Age Group

18-44 years

- Heroin & misuse of pain meds
- Alcohol & drug misuse
- Poor nutrition/unhealthy foods



45-64 years

- Access to mental healthcare
- Affordable health insurance
- Cost of Rx



65+ years

- Cost of Rx
- Access to mental health care
- Access to dental care





COMMUNITY NEEDS ASSESSMENT

Challeges and Opportunities

FOCUS GROUP DISCUSSION HIGHLIGHTS

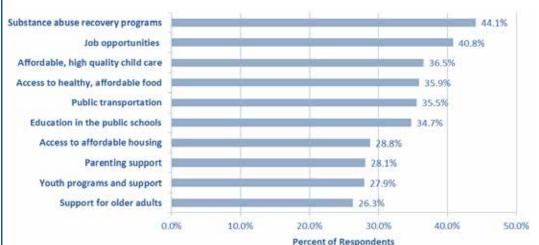
Barriers to Community Health

- Lack of awareness of available resources
- Financial pressures on individuals, families, and community service organizations
- Substance abuse and lack of available treatment
- High stress levels that influence mental and emotional health
- Uncertainty of public safety
- Variability in access to services and health insurance

What can our community do?

- More health education
- Raise awareness of available health and financial resources
- Improved access to/availability of specific services such as mental health care, substance abuse treatment, and transportation
- Increased communication and coordination between agencies
- Socio-economic improvements

What Should We Focus On?



SULLIVAN COUNTY VS NH

Asthma-related Emergency

Department Use | Emergency Department use for asthma care can indicate a variety of concerns including poor environmental conditions, limited access to primary care, and difficulties with asthma self-management skills. The rate of emergency department utilization for asthma care by Sullivan County residents was significantly higher than the overall NH rate.

Diabetes-related Morbidity

and Mortality | The Emergency department use for diabetes care. Inpatient stays and death rate due to diabetes is comparable with the state average.

Teen Pregnancy | Closely linked to economic prosperity, educational attainment, and overall infant and child well-being. The rate in Sullivan County is 2.7 times higher.

Population Age than the NH average.

The VRH Service Area is older





Our Peripheral Nerve Center receives patients from across the country and around the world.

- helping patients relieve chronic nerve pain
- medical care, with the
- patient at the center

Dr. Wilton has extensive experience helping patients relieve chronic nerve pain.

SERVICE SPOTLIGHT | New England Peripheral Nerve Center

Valley Regional strives to be a center of excellence in care. In 2015, we opened the New England Peripheral Nerve Center to help patients suffering from residual pain from past surgeries, acute nerve injuries, and other pathologies which can be treated with peripheral nerve surgery.



Dr. James P. Wilton. DPM is board certified in Foot Surgery, and completed a surgical residency in pediatric reconstructive foot surgery, with additional training in lower extremity peripheral nerve surgery. He is the Suraical Missions Director for Fr. Damien Foundation in Ecuador, where he leads missions to treat nerve problems in leprosy patients.



SERVICE SPOTLIGHT Pulmonology

Our staff provides relief for patients who have difficulty breathing, COPD, or asthma, through diagnosis and management.

Dr. Donald A. Mahler, MD practiced and taught at DHMC for 31 years, and currently serves as Emeritus Professor of Medicine at the Geisel School of Medicine. He is the 2014 recipient of Breathe New Hampshire's Robert B. Kerr Award, presented annually to a NH resident who has consistently demonstrated a selfless commitment to furthering lung health in the region.



SERVICE SPOTLIGHT | Palliative Care

Palliative Care is a holistic approach to pain management focused on improving the quality of life for patients with serious medical conditions.

Patient-centered, Patient driven.

- Physical comfort
- Emotional and spiritual well-being
- Dignity and patient values



The team focuses on managing the impact of symptoms, providing choices for care, and improving tolerance for treatments.

"We work together with patients and their families to create a plan that keeps the family involved and informed."

> — James Lehn RN MHA Manager Inpatient & Surgical Services









LEADERSHIP AT VRH

Valley Regional Healthcare is a nonprofit corporation with three operating divisions: Valley Regional Hospital, Connecticut Valley Home Care and Hospice, and a group of primary and specialty care clinics. The Senior Leadership Team is responsible for day-to-day operations, under the guidance of a Board of Trustees, with participation of the Assembly of Overseers.



SENIOR LEADERSHIP TEAM | ABOVE

Senior Director of Human Resources Peter J. Wright, President & Chief Executive Officer Dr. Oliver Herfort, Chief Medical Officer

Front | Gave LaCasce, Senior Director of **Development & Community Engagement** Jean Shaw, Chief Financial Officer Lynne Gagnon, Chief Nursing Officer Shelly Bragg, Executive Director CVHC

Our credentialed medical staff includes VRH physicians and primary and specialty care physicians and practitioners, who collaborate with us to manage and improve the health of people who live throughout our service area.

MEDICAL STAFF

ANESTHESIOLOGY

Jeffrey, Cohen, CRNA Beth L. Guckin, CRNA John W. Tomlinson, CRNA

CARDIOLOGY

Jon W. Wahrenberger, MD

DERMATOLOGY

Daniel M. Peraza, MD Jose E. Peraza, MD

EMERGENCY MEDICINE

Jeffrey A. Hanissian, MD Joel P. Herrington, MD Clifford B. Langweiler, MD Charles M. Sawyer, MD Sarah Serafini, MD

GENERAL SURGERY

Richard Johnson, MD Hermann Sigbjarnarson, MD

HOSPITAL MEDICINE

Lisa Cooper, APRN Ivar L. Frithsen, MD Anoop Kumar, MD Lilian Mandl, APRN David Russo, MD Nichole Sorenson, APRN

OBSTETRICS, GYNECOLOGY & WOMEN'S HEALTH

Daisy Goodman, CNM Ellen Martin, CNM Gailyn Thomas, MD

OCCUPATIONAL HEALTH

Regina Aurelio, MSN, APRN

OPHTHALMOLOGY

Richard A. Lane, MD Patrick J. Morhun, MD, FACS

ORAL & MAXILLOFACIAL SURGERY

Thomas A. Hillebrand, DMD

ORTHOPAEDIC SURGERY

Robert L. Bassett, MD Patrick J. Evans, PA

OTOLARYNGOLOGY (ENT) Christopher J. Ryder, MD

PODIATRY & PERIPHERAL **NERVE SURGERY**

James Wilton, DPM

PRIMARY CARE

AIM ADULT INTERNAL MEDICINE

Azem Dushai, MD Oliver P. Herfort, MD Sean Lyon, FNP Elaine Silverman, MD

AIM PEDIATRICS

Curtis C. Harvie, APRN Corinne K. Sullivan, MD Shirley N. Tan, MD

FAMILY MEDICINE

Kathleen Czarnec, APRN Alan C. Rogers, DO Cameron Spivey, APRN John West, MD

KEADY FAMILY PRACTICE

Cecilia Vicuna-Keady, DNP, APRN

VALLEY REGIONAL NEWPORT

VALLEY PRIMARY CARE **FAMILY PHYSICIANS**

Roy M. Barnes, MD Eric Knight, MD Bernard A. Rosen, MD

PSYCHOLOGY

Richard W. Root II, EDD, ABPP Christi Martin, MA, LCMHC

PULMONOLOGY

Donald A. Mahler, MD

RADIOLOGY

Katrina B. Acosta, MD Kris A. Eschbach, DO Mark T. Hansberry, MD John J. Stanley, MD

URGENT CARE

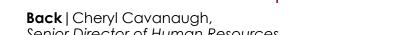
Michael Scanlon, APRN Brenda Slossberg, APRN Nichole Sorenson, APRN

UROLOGY

Einar F. Sverrisson, MD















Board of Trustees

The Board of Trustees is comprised of community members who are responsible for making rules and financial decisions on behalf of Valley Regional Healthcare. Board committees are involved in nearly all facets of our work, providing oversight, direction, counsel, and governance.

Allan Berggren, Claremont James Borchert, Cornish Robert Cricco, Plainfield Michael Fuerst, Claremont Oliver Herfort, MD, Claremont Deanna Howard, Lebanon

Charlene Lovett, Claremont Sherwood Moody, Claremont Michael O'Connell, Claremont Robert Porter, Claremont Patricia Putnam, Charlestown Alison Raymond, Claremont Lisa Richmond, Claremont

Bernard Rosen, MD. Claremont Mike Satzow, Claremont Charles Sawyer, MD, Etna John Tomlinson, Claremont Jim Wimberg, Ascutney Peter Wright, Claremont

Assembly of Overseers

The Assembly of Overseers elects the hospital's Board of Trustees, and reviews and approves bylaw changes. As active and involved emissaries for Valley Regional, Overseers provide a critical link to communities we serve, and also provide advocacy with government representatives, the business community, and other healthcare organizations.

Joan Baillargeon Carl Bannon Roy Barnes, MD Matt Blanc Bob Bowen Volker Bradley, MD Felicia Brych-Dalke Roz Caplan Ella Casey

Wells Chandler Donald Charbo Debra Cutts David Gobin George Grabe, DMD Gary Gray Clay Hawkins Kathy Hubert John Lambert

James Liggett Martha Maki John McCrillis Nancy Merrill Howard Mortenson Robert O' Landry John Parent, DPM Alexis Paskevich Mark Pitkin

Ted Purdy Lisa Richmond Leigh Ann Root Richard Seaman Robert Sprano Tom Sullivan Carol Vivian John West, MD Nancy Yazinski

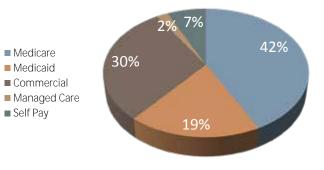
Consolidated Statement of Revenues and Expenses

Fiscal Year Ending September 30 (Unrestricted only, in thousands)	FY2015	FY2014
Net Revenue from Patient Care	39,429	43,419
Less Provision for Uncollectible Accounts	(3,222)	(4,263)
Other Operating Revenue	2,245	2,132
OPERATING REVENUES	38,452	41,288
Salaries, Benefits & Medical Prof Fees	26,874	26,669
Other Operating Expense	13,814	13,309
Depreciation & Interest	3,227	3,563
OPERATING EXPENSES	43,915	43,541
Gain (Loss) from Operations	(5,463)	(2,253)
Non - Operating Revenues (Losses)	4,030	2,482
Increase in Unrestricted Net Assets before	(1,433)	229

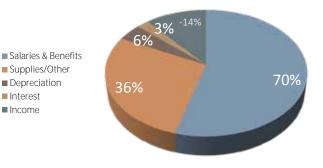
Consolidated Balance Sheet

Fiscal Year Ending September 30	FY2015	FY2014
(in thousands)		
Cash & Other Current Assets	14,338	19,076
Long -term Investments	3,890	1,974
Property, Plant & Equipment – Net	17,879	19,168
Other Assets	26,313	27,272
TOTAL ASSETS	62,420	67,490
Current Liabilities	13,855	11,923
Long -term Debt	26,305	26,654
Net Assets:		
Unrestricted	17,124	23,324
Temporarily Restricted	1,261	1,359
Permanently Restricted	3,875	4,230
TOTAL LIABILITIES & NET ASSETS	62,420	67,490

FY2015 Source of Funds



FY2015 Use of Funds



Financial Assistance

■ Supplies/Other

■ Depreciation ■ Interest

■ Income

We provide considerable financial assistance to patients and families who are uninsured and unable to pay fully for care.

FY2015	FY201
1,092	2,316







INDIVIDUAL SUPPORTERS

Priscilla Abbott Duane and Malia Abbott Nelson and Sandra Aldrich Guv Alexander Victoria Almstrom Maren Ardell and Michael O'Connell Sharon and Leland Atwood Richard Babbitt Bruce Baker Janice and William Baker Barbara Balcom Dr. Robert Bassett and Marilyn Ray Michael and Martha Beagan Richard and Katherine Beliveau Joe Benoit Mark Bergeron Dr. Allan and Kay Berggren Sandra and Kimbal Berastrom Bruce Blake Raymond Bodeur Carol Boerner James Borchert John and Judith Borgstrom Elaine and John Boynton Dr. Volker and Jyl Bradley Anne Brown and Judy Couture Raymond and Hazel Brown Marcia and John Buckman Raella Bueno Deborah Burns Margaret Burns Jennifer and Robert Burke Shirley and Stanley Byczkowski Carol Calkins

Anne Carew Charlotte Carlson Camille and Maurice Caron Elaine and Christopher Cavaliere Wells and Susan Chandler Eva Charles Karen Clements Heidi Cloutier Francis Collins James and Marilyn Come Peter and Sharon Companion Josh Compton Dr. Robert and Kate Cricco Albert and Nancy-Jean Cusanelli Christy Cusanelli Eileen and Ken Czechowicz Char Delabar Francis and Scott Decoteau Katie and Jeff Derosier Jody Devoyd-Ross Ann and Richard Dieter Margaret and Marnell Di Lorenzo Lorraine and Arthur Dion Linda and Benedict Dolan Christina Dretzin Tracy Duncan Krista and Paul Dunne Sharon and Bruce Edwards Eileen Eroszonak Patrick Evans Cecelia Ferland Beverly and Bernard Fluette Bernard Folta Virginiaand Roger Formidoni George Gannon Nancy and Ralph Garrand Walter and Frances Giroux

Samuel Giveen

Cynthia Glidden Samantha Graser James and Mary Grenier Alan Griasby Carolyn and Harold Hall Bruce and Debra Hettleman Harvey and Christina Hill Beatrice and Leon Hobbs Dr. John Houde and Jennifer Rybeck Houde Deanna Howard Nancy and Lawrence Huot Bryan and Frances Huot Janet and Michael Jesanis Beverly Janelle Simone Johnson Robert Kanaas and Cora Collins-Kanaas Flora and Arthur Kenyon Laurence Knowlton Judith Konesko Shelia Kozel Harold and Janet Krueger Theodore Kubicki Gaye LaCasce and Dan Signor Deborah Lacroix Paul and Lorraine Lafreniere Harold and Geraldine LaValley John and Janice Lambert Thomas LaPointe Mary Leblanc James Lehn Russell and Nancy Leitch Donna Lemay Joyce Lemire Richard and Elaine Leone Angela and Albert Lepitre

Edward Leskiewicz

Mary Lote Charlene and Robert Lovett Sandra Luckury Elizabeth Lum Tracey Mackenna Joan and Paul Magoon Dr. Donald and Arlene Mahler Sarah and Adam Maki James and Kathleen March Paula Martell David and Laura McCrillis John and Kay McCrillis Cheryl and William McGinnis Margaret and Joseph Meyette Sherwood and Mary Ann Moody Deborah and Leonard Monroe Dr. Patrick and Susan Morhun Trina Morin Joanne and Emery Morse Darlene and John Morse Donna Moulton Deborah Mozden William and Linda Murgatroy Ronald Nelson Angelo and Stella Nestor John and Diane Netsch Marcelle and Paul Obymako Sarah and John O'Connor Bob and Sandy Odell Gail Page Angela Paquette Kellie Patterson Dr. Jose and Marcia Peraza Raymond and Cheryl Perron Alan Peterson Ronald and Gloria Pickerina Mark and Lisa Pitkin Stephen Pluta and Margaret Caliri Pluta

Mary Poirot Robert and Cindy Porter Sandra Pregent Walter and Susan Premo Catherine and Stephen Priest Daniel Purnell Marjorie Putnam and Elaine Van Veslor Patricia and Steven Putnam Wendy and Jason Rasmussen Alison and Keith Raymond Wilma and Edward Rice Jessica Rider Dr. Alan Rogers and Maureen O'Reilly Dr. Richard Root **Judy Ross** Patricia and Daryl Royce Paula and Daniel Ruggles Elizabeth Rvan Christopher and Judith Ryder Mary Samiec Harry and Katherine Sanborn Michael and Sheila Satzow Dr. Charles and Linda Sawyer Susan and Nicholas Scalera Jenny and Frederick Schad Scott Schafer Nicole and William Scharff Roger and Caryl Scheffer Cathy Shidlovsky and Gregory Eddy Dr. Lawrence and Mary Schissel Betty and Robert Shoemaker Judy and Charles Shore Arnold and Thelma Shulins Madelyn Shupenko and Robert Silva Dr. Elaine Silverman and Patrick Magari

Our supporters include community members, businesses, and organizations who know how essential accessible community healthcare is to our region. As a non-profit healthcare organization, we depend on the generosity and support of our community every year. We would like to thank the following donors and community partners for their generosity this year.

Joan and Armand Sirois Lorraine Skoby Eileen Skowronski Nancy and Bernard Smith Joseph St. Pierre and Carol Jardine Barbara Stapleton Cassie Steele Caroline and Peter Storrs John and Sally Stoughton Albert and Alberta Sweeney Chrisetta and Keith Swick John and Mary Beth Sykas Brian and Leslie Tait Marc Tetreau Marilyn and James Theriault Beth Thibault Kathleen Thompson Dorignne Thresher **Everett and Claire Thurber** John and Corinne Tomlinson Daniel Truesdell Bud and Trudy Von Ahnen Kathryn and William Wall Marilyn Wallace William and Dolores Wallenius Linda Weiss Susan and Andre Wenger Dr. John West and Laura Zutter Dr. James Wilton James and Virginia Wimberg Deborah and Glenn Wirkkala Patricia Witthaus Howard Woodcock Peter Wriaht Sandralee Wright



Roz Caplan



BY THE NUMBERS 10/1/2014 - 9/30/2015

Hospital

Acute Care admissions	. 582
Emergency Department 12	2,155
Surgical cases	881
Priority Care/Occ. Health6	,010
Urgent Care (opened 9/1)	342
Surgical cases	881

Primary Care Visits

Claremont	Adult	9,540
Claremont	Pediatrics	6,114
Newport	Adult/Pedia	tics 3,596

Connecticut Valley Homecare and Hospice

Skilled Care visits 17.512 Hospice days 4,254

Rehab

Audiology	1,012
Speech	2,979
Physical Therapy	15,167
Cardiac Pehah	1 407

Medical Imagina

	- 0	
Mammograp	ohy	5,609
X-Ray/other r	radiology	8 197

Visits and procedures were up in every category this year!



SERVICE SPOTLIGHT | Women's Health

Valley Regional provides comprehensive health care to women of all ages. For every stage in a woman's life, we offer medical care expressly tailored to a patient's needs.

Services

- Breast Health
- Menopause
- Obstetrics & Gynecology
- Rehabilitation & Physical Therapy
- Reproductive Health & Family Planning



Dr. Gailyn Thomas, MD offers a full range of services, including surgery, at VRH. She also practices at DHMC, where she holds a faculty appointment at the Geisel School of Medicine and is Board Certified in Obstetrics and Gynecology. She received the Beatrice Sterling Hollander Memorial Prize, awarded for promise of leadership, high character, and creativeness in her profession.



M Dartmouth-Hitchcock

at Valley Regional

Quality care with a hometown touch.



Valley Regional is fortunate to offer the excellence of Dartmouth-Hitchcock, a world-class academic medical center, here in our community. Expanded specialty care is provided at VRH thanks to this partnership, and our care team coordinates and consults with D-H specialists to provide the best outcomes for our patients.



Dr. Einar F. Sverrisson, MD sees patients and performs surgery at Valley Regional, and is also on the medical staff at DHMC, where he can bring more complex surgical cases when special resources may be required. Dr. Sverrisson completed an internship in General Surgery and a residency in **Urology** at DHMC. He also completed a fellowship in Urologic Oncology at Moffitt Cancer Center.



Dr. Herman Sigbjarnarson, MD has comprehensive surgical experience and is currently serving as Chief Resident of General Surgery at DHMC. He sees patients and performs surgery at VRH four days a week. He also practices at DHMC, where he holds a faculty appointment at the Geisel School of Medicine.





Dr. Jon W. Wahrenberger, MD has worked for DHMC for more than 30 years, and is Assistant Professor of Medicine at the Geisel School of Medicine. His focus greas include consultative cardiology, coronary artery disease, high altitude medicine, perioperative cardiac management, and preventive cardiology.



BUSINESS AND ORGANIZATIONAL SUPPORTERS

31 Mane Street Salon Abracadabra Afterglow Therapeutic Massage Alden of Sunapee American Health Centers, Inc American Legion Auxiliary, Unit 29 American Plate Glass Company Amidon Jewelers APC Paper Company, Inc. Applebee's Bar & Grill Ascutney Volunteer Fire Association Asetex Tire & Auto Asian Silk & Silver Baker Hill Golf Club Bank of New Hampshire Beauty By Bethany Bellows Falls Country Club Billings Farm & Museum Bistro Nouveau Blanc & Bailey Construction Bob Mann Fix and Repair **Bodyfit Therapies** Buckley & Zopf C & S Wholesale Grocers Cabot Creamery Cannon Mountain Carroll Concrete Company Carter Country Club Casella Waste Systems Center of Town Company Century 21 Highview Realty Charlestown Cornerstone, LLC Chili's Grill & Bar Chris Sheldon's Repair Citizens Bank Claremont Area Chapter of AARP, Inc. Claremont Country Club Claremont Custom Framing Claremont Cycle Depot Claremont Glassworks Claremont Middle School Claremont Opera House Claremont Savings Bank Claremont Savings Bank

Community Center

Claremont Spice & Dry Goods Clark-Mortenson Agency, Inc Cocoa Frovos Comp-Cal, LLC Connecticut River Bank Country Club of New Hampshire Crown Point Cabinetry Corporation Crown Point Country Club Dead River Company DeCamp Truckina Devine, Millimet & Branch Doolittle's Printserve **Dunkin Donuts** Dunkin' Donuts **Dunning Dental Practice** Durand Tovota E & G Vending Eastern Insurance Eastman Golf Links Eastman's Fishina Fleet Family Financial Strategies Farro Deli Flat Rock Tile & Stone Formax Four Seasons Sotheby's International Realty Gallagher Flynn & Company, LLP General Auto Salvage Co. Inc George Stowell Library Gobin Disposal Systems Golf & Ski Warehouse Golf Classic Goodrich Oil Company Grand Senior Livina Granite Investment Advisors, Inc. Great Fastern Radio Hannaford Supermarkets Hanover Country Club Harpoon Brewery Harvey D and Christina R Hill Charitable Trust Healing Arts Bodywork & Yoga Health Care & Rehabilitation Services Helie's Carpet Helms & Company, Inc. Heminaway Farms

Heritage Harley-Davidson

Home Depot Hooper Golf Club Hopkins Center for the Arts Hubert's Department Store, Inc **Hubert's Family Outfitters** Hunter North Associates, LLC Hutcheon's Paint & Wallpaper Hypertherm, Inc. Imperial Buffet & Lounge Independent Order of Odd Fellows InDesign Fundraising Iniury Prevention Center at CHaD IPG Employee Benefits Irving Energy Jaymil Active Furniture, Inc Jiffy Mart Joe's Family Car Care John P. Larkin Country Club Joseph Architects Jozach Jewelers JRB Coachlines Julie's I Care K & D Lidbeck, LLC Kathan Gardens Keene Country Club Keene Medical Products, Inc Kina of Cupcakes Kiwanis Claremont Charities KM Early CPA, PLLC Koch Truckina, LLC Kylie's Kreations L.A. Burdick Ladies Auxilary VFW 8497 Ladies Union Aid Society Lake Sunapee Bank Lake Sunapee Country Club Lakes Region Coca-Cola Company Lambert Auto Sales Lambert Supply Company Lane Eve Associates LaPointe Builders Lavallee Brensinger Architects LaValley's Building Supply LaValley's Claremont Building Supply Lebanon Barber Shop Liberal Beef Lil' Red Baron

Locksmyth Salon Log Cabin Nursery Loon Mountain Love's Bedding and Furniture Lucas Industries Magee Office Plus Maple Lanes Marro Home Center Mascoma Savinas Bank McClay Enterprises, LLC McCrillis & Eldredge Insurance, Inc McNeil Sheet Metal MJ Harrington & Co, Inc Monadnock Wealth Management, LLC Montshire Museum of Science Morningside Flight Park Mt. Ascutney Hospital & Health Center Mt. Sunapeé Ski Resort National Field Representatives New Hampshire Charitable Foundation New Socials Bar & Grill Newport Fitness Newport Golf Club Newton Bartlett Funeral Home NH Fisher Cats Ninety Nine Restaurant Norm St. Aubin & Sons, Inc North Country Smokehouse Northeast Door Corporation Office Depot Office Max Okemo Mountain Resort Old Courthouse Restaurant OrthoCare Medical Equipment Osgood Construction, LLC Osterlund Electric Out of the Ordinary Paint n' Place Park Grange 249 Picard & Sons Waste & Recycling Picard Family Day Care Pleasant Street Restaurant Pura Vida Juice and Smoothie Bar Ralph's Supermarket Ramunto's Brick Oven Pizza Raven Bay Associates, LLC Red River Computer Company Reed Optical, Inc

MAIN ENTRANCE

Revolution Cantina Rexel Rick's Tattoo Studio River Valley Community College Riverview Farm Roy Funeral Home **RSVP Volunteer Center** Salt Hill Pub Schirina Radioaraphic Imaaina Scoop City Shaw's Grocery Sauam Lakes Natural Science Center St. Pierre, Inc Staples Stave Puzzle Stone Arch Bakery Paint n' Place Park Granae 249 Picard & Sons Waste & Recycling Picard Family Day Care Pleasant Street Restaurant Pura Vida Juice and Smoothie Bar Ralph's Supermarket Ramunto's Brick Oven Pizza Raven Bay Associates, LLC Red River Computer Company Reed Optical, Inc Revolution Cantina Rexel Rick's Tattoo Studio River Valley Community College Riverview Farm Roy Funeral Home **RSVP Volunteer Center** Salt Hill Pub Schiring Radiographic Imaging Scoop City Shaw's Grocery Sauam Lakes Natural Science Center St. Pierre, Inc Staples Stave Puzzle Stone Arch Bakery Stringer Funeral Home Structal Bridge Stuart & John's Sugar House Sturm, Ruger & Co, Inc

Subaru of Claremont Subway Sugar River Bank Sullivan County Nursing Home Summercrest Assisted Living, LLC Sunshine Club at CED Sunshine Evewear, LLC SymQuest Group, Inc Tasco Security, Inc Taylor, Cottrill, LLC T-Bird Mini Mart T-Bird Mini Mart The Common Man The Common Man Inn & Restaurant The Inn & Spa at Mill Falls The Insurance Center The Petal Patch The Richards Group Timken Company Charitable Trust Topstone Holdings, LLC Towle Elementary School Town & Country Realty Association Town of Washington Tremont House of Pizza Twisted Fitness United Church of Acworth Upper Valley Produce Valley Radiologists Valley Regional Healthcare Valley Regional Hospital Vermont Life Safety, LLC VFW Auxiliary 8497 **VRH Medical Staff** Wadleigh, Starr & Peters, PLLC Walmart Weathersfield School Weight Watchers Wellness Within *Massage Therapy WNTK Woodlawn Nursing Home Z Pharmacy

VALLEY REGIONAL HOSPITAL

THANK YOU!





NON-PROFIT COLLABORATIONS

BNI International

Claremont Chamber of Commerce

Claremont Opera House

Claremont Parks & Rec

Claremont Senior Center

Claremont Soup Kitchen

Claremont Middle School

Colby-Sawyer College

Community Alliance

Community Dental Care

Fall Mountain Regional High School

Geisel School Of Medicine

Greater Sullivan Co.

Public Health Network

Injury Prevention Program at

CHaD Kiwanis CARES Kiwanis Club of Claremont Ladies Union Aid Society New England Organ Bank New London Barn Playhouse Newport Chamber of Commerce Newport Middle and High School 20





Many thanks to our VRH **VOLUNTEERS** who give their

time for others.



NON-PROFIT COLLABORATIONS

Newport Opera House

Newport Revite

Newport Senior Center

Pancreatic Cancer Action Network

PathWays of the River Valley

Planned Parenthood

Red Cross

RSVP

River Valley Community College

Rural Health Network

ServiceLink

Southwestern Community Services

Stevens High School

Sugar River Rotary Club

Sullivan Co. Nutrition Services: Meals on Wheels

TLC Family Resource Center

Tuck School of Business

Turning Points Network

United Way of Sullivan County

VA Hospital

Willey Perra Christmas Giving

Women of the Moose





SAVE THE DATE



Contact Our Team for more information Follow VRH on Facebook & Twitter



VALLEY REGIONAL GOLF CLASSIC Newport Golf Club



OCIO PER

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VRH ANNUAL MEETING 2017

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